

SAMSUNG

Premium Care Service

Customer Service Checklist

Washing Machine

Task List	Checklist
1. HASS diagnosis Test	
2. Filter Cleaning	
3. Detergent Dispenser Cleaning	
4. Gasket Cleaning	
5. Drum Cleaning Mode	
6. Drainage Cleaning	
7. Exterior Cleaning	
8. Adjustment & balancing	
9. SmartThings Support	
10. AI Demo (if applicable)	

Schedule Your Service

Call 0800 726 786 or,
Email [here](#) with your Full Name,
Contact Details and Care Service
Certificate Reference Number of
the Eligible Product

Contact hours

Monday to Sunday
8AM – 8PM
7 days a week

For further information
Visit samsung.com

